

Parker Tracking System

Enable Loftware Event Logging

Fast. Easy. Accurate.

Release 7.16 | Version 1 Parker Hannifin Corporation Copyright © 2016 Parker Hannifin Corporation

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Enable Loftware Event Logging

1: Stop Loftware Services

Navigate to the 'Start Menu.'

Select 'Control panel.'

Go to:

- 1. Administrative tools
- 2. Services
- 3. Loftware Web Listener
- 4. select Stop
- 5. click Apply
- 6. select **OK**



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2: Web Listener - Configuration

Navigate to the 'Start Menu.'

Go to: All Programs | Loftware Clients | Web Listener - Configuration.

Log Configuration:

- 1. Select the check box for **Enable Interactive Log**
- 2. Select the check box for Enable Event Message Log
- 3. Select Apply
- 4. Click **OK**

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Web Listener-Configuration Web Listener-Interactive System Folders Maintenance Microsoft Office Microsoft Office 2013	© Parke	Cancel Apply
Microsoft Office Live Meeting 2007 Back Search programs and files		



3: Web Listener - Interactive

Navigate to the 'Start Menu.'

All Programs | Loftware Clients | Web Listener - Interactive

- 1. Select Start
- 2. Check for errors: copy any errors that are listed in the text box
- 3. Click Stop
- 4. Select Exit

Email the copied error to <u>PTS_US@parker.com</u> with the Subject: Web Listener Error.





4: Start Loftware Services

Navigate to the 'Start Menu.'

Select 'Control panel.'

Go to:

- 1. Administrative tools
- 2. Services
- 3. Loftware Web Listener
- 4. Select Start
- 5. *click* Apply
- 6. select **OK**
- It is a PTS recommend best practice to select 'Automatic' as the Startup type in Loftware.
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