



# Parker Tracking System

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## Enable Loftware Event Logging

Fast. Easy. Accurate.

Release 7.16 | Version 1

**Parker Hannifin Corporation**

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## Enable Software Event Logging

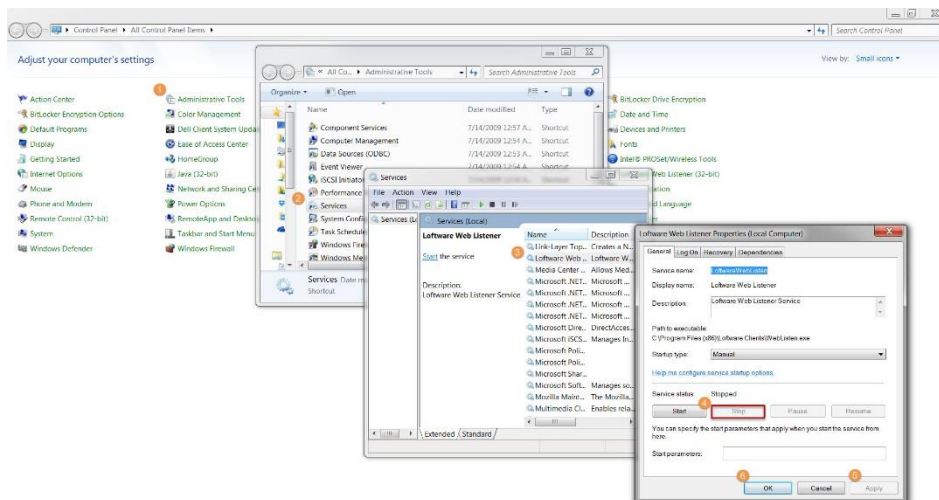
### 1: Stop Software Services

Navigate to the 'Start Menu.'

Select 'Control panel.'

Go to:

1. Administrative tools
2. Services
3. Software Web Listener
4. *select Stop*
5. *click Apply*
6. *select OK*



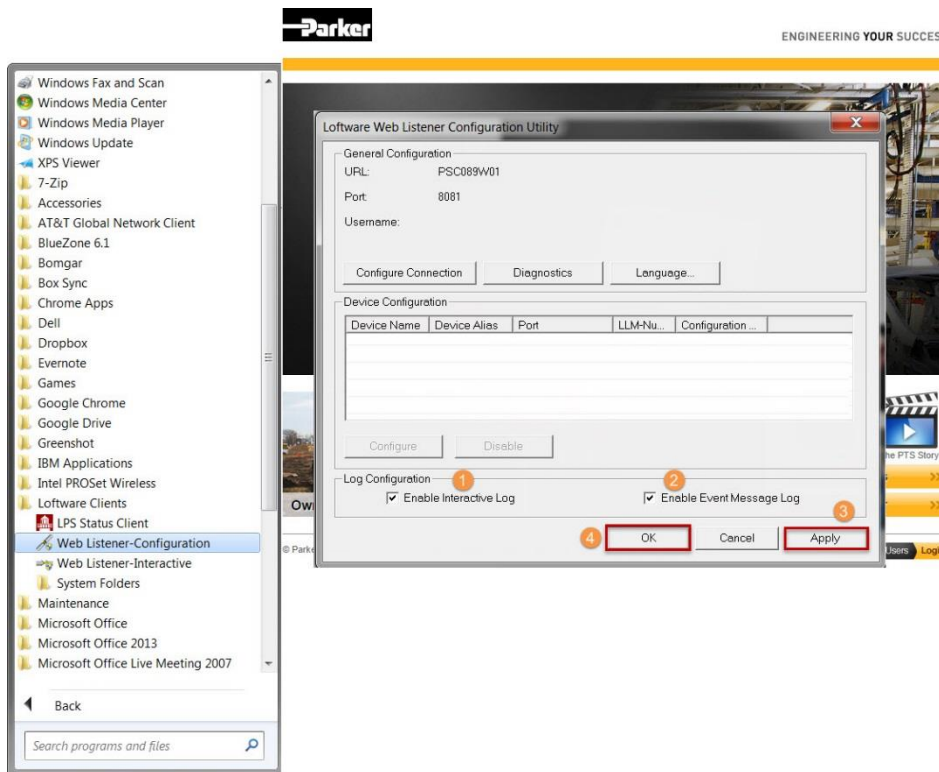
## 2: Web Listener - Configuration

Navigate to the 'Start Menu.'

Go to: All Programs | Loftware Clients | Web Listener – Configuration.

### Log Configuration:

1. Select the check box for **Enable Interactive Log**
2. Select the check box for **Enable Event Message Log**
3. Select **Apply**
4. Click **OK**



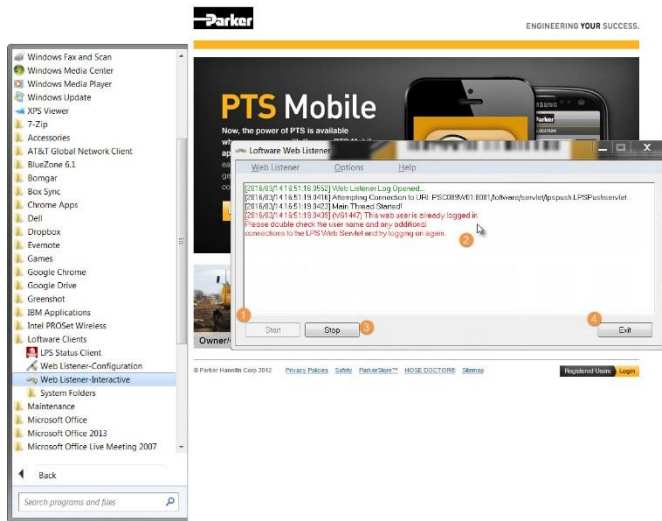
### 3: Web Listener - Interactive

Navigate to the 'Start Menu.'

All Programs | Software Clients | Web Listener - Interactive

1. **Select Start**
2. Check for errors: copy any errors that are listed in the text box
3. **Click Stop**
4. **Select Exit**

 Email the copied error to [PTS\\_US@parker.com](mailto:PTS_US@parker.com) with the Subject: Web Listener Error.



## 4: Start Software Services

Navigate to the 'Start Menu.'

Select 'Control panel.'

Go to:

1. Administrative tools
2. Services
3. Software Web Listener
4. **Select Start**
5. **click Apply**
6. **select OK**

👍 It is a PTS recommend best practice to select '**Automatic**' as the Startup type in Software.

