Parker Tracking System

Enable Loftware Event Logging

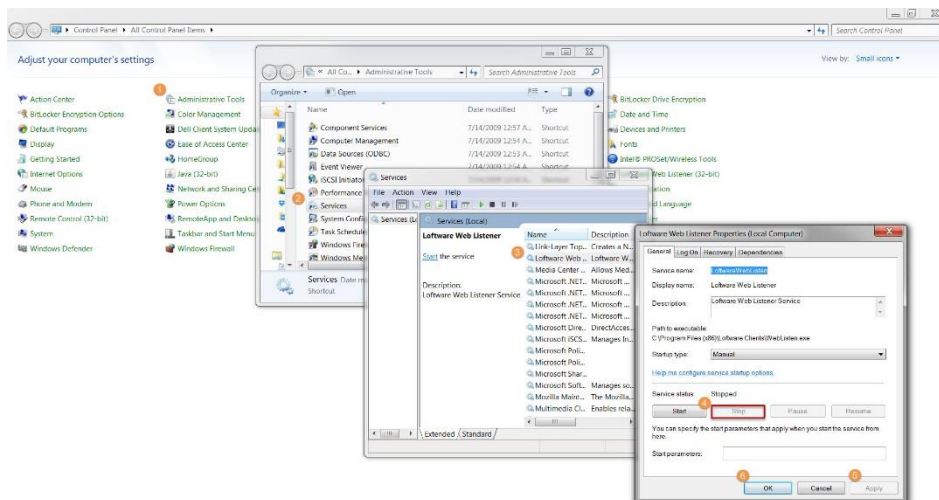## Table of Contents

Enable Loftware Event Logging

1: Stop Loftware Services

Navigate to the 'Start Menu.'

Select 'Control panel.'

Go to:

1. Administrative tools
2. Services
3. Loftware Web Listener
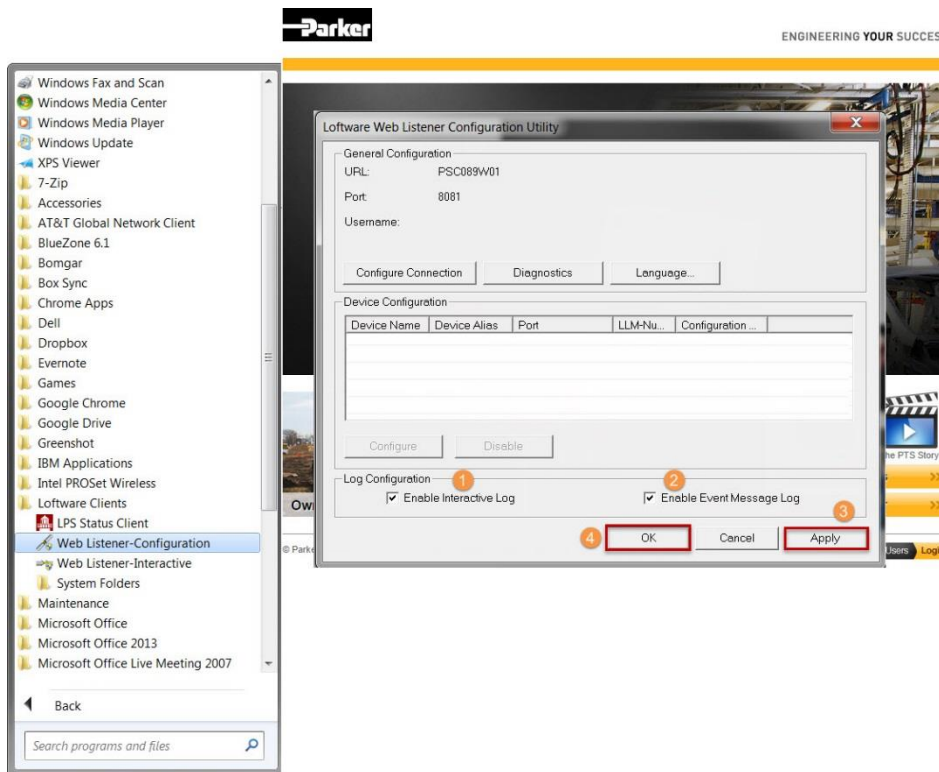4. *select* **Stop**
5. *click* **Apply**
6. *select* **OK**

2: Web Listener - Configuration

Navigate to the 'Start Menu.'
Go to: All Programs | Loftware Clients | Web Listener – Configuration.

Log Configuration:

1. *Select* the check box for **Enable Interactive Log**
2. *Select* the check box for **Enable Event Message Log**
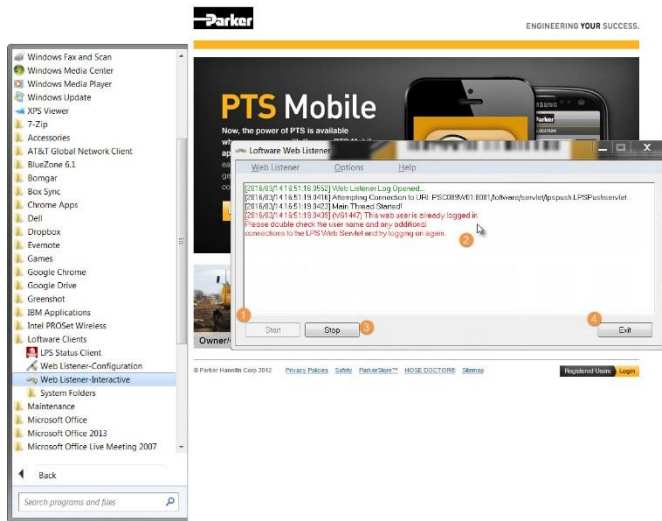3. *Select* **Apply**
4. *Click* **OK**

3: Web Listener - Interactive

Navigate to the 'Start Menu.'

All Programs | Loftware Clients | Web Listener - Interactive

1. *Select* **Start**
2. Check for errors: copy any errors that are listed in the text box
3. *Click* **Stop**
4. *Select* **Exit**

ℹ️ Email the copied error to PTS_US@parker.com with the Subject: Web Listener Error.

4: Start Loftware Services

Navigate to the 'Start Menu.'

Select 'Control panel.'

Go to:

1. Administrative tools
2. Services
3. Loftware Web Listener
4. *Select* **Start**
5. *click* **Apply**
6. *select* **OK**

👍 *It is a PTS recommend best practice to select* **'Automatic'** *as the Startup type in Loftware.*
👍