Parker Tracking System

Move to history in Internet Explorer

Fast. Easy. Accurate.

⚠Known Issue: *A move to history notification may appear when viewing records or at the print screen, as a result of using an older version of Internet Explorer.*

Example:

Are you sure you would like to set this Customer Info active? The current Customer Info will be moved to history.

Yes   No
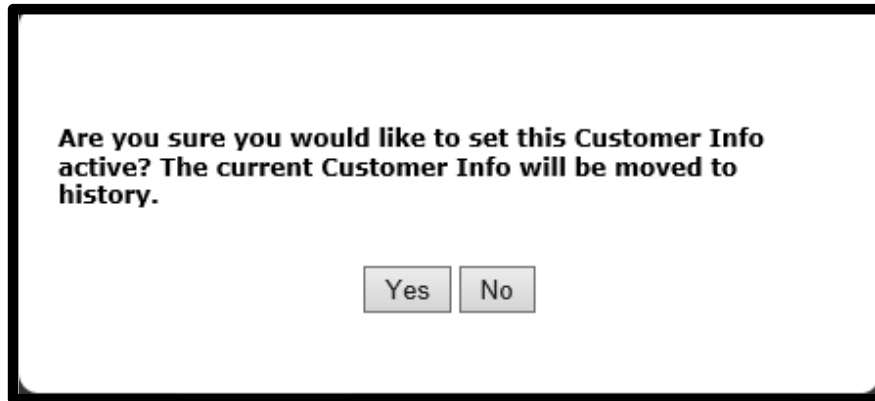
From within Internet Explorer *navigate* to the 'Tools' icon in the navigation toolbar menu, or select **Alt + X** from the keyboard

Select 'Compatibility View Settings'

1. *Select* PHConnect.com from the list of 'Websites you've added to Compatibility View:'
   a. If PHConnect.com is not listed, proceed to step 3
2. *Click* **Remove**
3. *Ensure that* **both** *the '*Display intranet sites in Compatibility View' and 'Use Microsoft compatibility view' are not selected.
4. *Click* **Close**