

PTS END USER (no PARKER Network) by TEAM VIEWER



a **TEAM VIEWER** (private use) needs to be installed on END USER PC according to the technical instructions see **(Fourth Step)**:

<https://parkertracking.atlassian.net/wiki/display/PS/European+Distributor+Startup+Information>

b When point a) is done, END USER will contact PTS EU TEAM

PTS EU TEAM



c Take remote control to:
 1. Check if the printer is connected to PC
 2. Set up printer Temperature parament to MAX
 3. Print a "dummy "label to test the connection

e END USER tests the system

1. Create a valid TAG
2. Print a valid TAG

PTS END USER (no PARKER Network) by BOGMAR



a **GO TO this link**

<https://parkertracking.atlassian.net/wiki/pages/viewpage.action?pageId=26673337>

Pages / PTS Support
 Resources/Links
Created by Annette Christone, last modified on Jan 23, 2017



The Resources and Links page contains hyperlinks to the

- PH Connect Support
- Parker.com/PTS
- Parker Distributor Locator
- PTS Bomgar Support

b Session KEY code, will be supplied by PTS EU Team

Support Portal	<input type="text"/>
Representatives	<input type="text"/>
Session Key	<input type="text"/>

d From PTS Support Page:
 1. Select **DOWNLOAD** and download the **LOFTWARE** for END USER operating system

Template	Function	ProductLine	Upload Location
Essential Template	Kit	None	Search/Create Kit ID
Essential Template	Kit print	None	Imports
Import Template	Replacements	House/Item None	Imports

Operating System	Download
Software Web Client (Windows 7 and below)	
Software Web Client (Windows 8 and 10)	

2. Follow the instructions (as indicated in the below link)

<https://parkertracking.atlassian.net/wiki/display/PS/European+Software+for+End+User>

3. At the end of the printer installation, restart the PC, as per instructions. When done be sure that **LOFTWARE WEB LISTENER** is running

